



ESI eMobile for Desktop™ is the softphone application for *ESI eSIP Evolution Series™* on-premises solutions. With this add-on, users can make and receive calls, access voice mails, manage contacts, record calls, and create three-party conferences right from their computers! This tool is great for keeping satellite offices, remote workers, and road warriors connected and available no matter where they work from.

Handle calls and contacts without a desk phone

Call handling features include making and receiving calls, placing callers on hold, initiating blind and attended transfers, creating on-the-fly call recordings, and more!

Key Features & Benefits:

- Make & receive calls directly on your computer
- Manage your company and personal contacts
- Call handling features include Hold, Record, Transfer (Blind and Attended), and more
- Place a call from your recent Call History
- View coworker presence status and availability
- Manage voice mail messages and recordings
- Customize hotkeys for quick call handling
- Easily set-up a three-way conference
- Use any headset compatible with your computer
- Available for both Windows and Mac computers

ESI eMobile Pro™ Delivers Increased Speed, Security, & Quality

- **Remote Resilience:** Voice traffic travels through an optimized tunnel for stronger connections and clearer conversations.
- **Enhanced Resilience:** Your IT staff can freely manage the business network without the worry of inadvertently affecting the voice quality.
- **Fast Deployment:** Cloud-enabled set-up that does not require static IP addresses or port forwarding - further safeguarding security by eliminating port exposure to the Internet.